



*Mannheim*  
*Community*  
*Information*  
*Forum*

*3 March 2009*



## **COMMUNITY INFORMATION FORUM**

**3 March 2009**

### **AGENDA**

**1. WELCOME: LTC Fletcher**

**2. CALENDAR UPDATE: LTC Fletcher**

**3. BRIEFINGS & UPDATE**

- **Health Clinic Update:** LTC Speights
- **Dental Clinic Update:** SFC Trotman
- **Law Center:** MAJ Wakatake
  
- **Garrison Chaplain Update:** MAJ Connors
- **DPTMS Update:** Mr. Wheeler
- **DPW Update:** Mr. Scavone
- **DOL Update:** Mr. Terry
- **DES Update:** MAJ Cranford
- **DHR Update:** Mr. Calnon
- **EO & AER Update:** SFC Barthelme
- **BOSS Update:** SPC Baric
  
- **DoDDS Update:**
  - **Elementary School:** Ms. Overstreet
  - **Middle School:** Ms. Smith
  - **High School:** Ms. O'Donnell
  
- **Health Promotion Update:** Ms. Mullins
- **Commissary Update:** Mr. Lim
- **AAFES Update:** Mr. Murphy
- **American Red Cross Update:** Mr. Moses
- **USO Update:** Ms. Hertenberger
- **DFMWR Update:** Mr. Clements

**4. ISSUES/DISCUSSION**

**5. TENANT COMMANDERS ANNOUNCEMENTS**

**6. GARRISON COMMANDER CLOSING REMARKS**

**7. SENIOR LEADER CLOSING REMARKS**

*Next Meeting: 5 May 2009, 1700-1800, Top Hat Club*

**COMMUNITY INFORMATION FORUM**  
**3 March 2009**

**ATTACHMENTS**

<b><u>Page</u></b>	<b><u>Subject</u></b>
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02	USAG Mannheim Community Events Calendar-April
03	USAG Mannheim Long Range Events Calendar
04	Health Clinic Briefing Slide
05	Dental Clinic Briefing Slide
06-07	Mannheim Law Center Slides
08-09	Chapel Briefing Slides
<del>10-18</del>	<del>DPTMS Briefing Slides</del>
19-22	DPW Briefing Slides
23	DOL Briefing Slides
24-26	DES Briefing Slides
27-31	DHR Briefing Slide
32	EO Briefing Slide
33	AER Briefing Slide
34	BOSS Briefing Slides
35	Elementary School Briefing Slide
36	Middle School Briefing Slide
37	High School Briefing Slides
38-40	Health Promotions Briefing Slides
41-48	Commissary Briefing Slide
49	AAFES Briefing Slide
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51-53	USO Briefing Slides
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68	Closing Remarks Slide
69-77	"In the Know" Newsletter –March 2009
78-80	AAFES/Commissary Council Meeting Minutes



## COMMUNITY INFORMATION FORUM

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## USAG Mannheim March Events Calendar



03 Mar	Army Emergency Relief Annual Campaign (03 Mar-15 May 09)
04 Mar	95 <sup>th</sup> MP Bn Change of Command Ceremony
06 Mar	2 <sup>nd</sup> Signal Bde Change of Responsibility Ceremony
06 Mar	18 <sup>th</sup> MP Bde Change of Command Ceremony
13 Mar	USAREUR Training Holiday
16 Mar	USAREUR Training Holiday
17 Mar	Women's History Event
18 Mar	Transformation Brief
23 Mar	Sexual Assault Prevention Training
25 Mar	Retirement Ceremony

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## USAG Mannheim April Events Calendar



03 Apr	USAREUR Training Holiday / No School Day
06 Apr	USAREUR Training Holiday
06 Apr	DODDS Spring Break – No School (06-10 Apr 09)
06 Apr	Spring Clean-up (06Apr-08 May 09)
10 Apr	German Holiday
11 Apr	Community Easter Egg Hunt & Kinderfest
12 Apr	Easter Sunday
13 Apr	German Holiday
14 Apr	Senior Leaders Forum
15 Apr	Transformation Update Brief
23 Apr	Community Volunteer Recognition Ceremony
29 Apr	OPSEC Working Group

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## USAG Mannheim Long Range Events Calendar



01 May	German Holiday
05 May	Community Information Forum (CIF)
13 May	Community Town Hall Meeting
21 May	German Holiday
21 May	Summer Safety Showdown
22 May	USAREUR Training
25 May	Federal Holiday (Memorial Day)
25 May	Memorial Day Ceremony
02 Jun	Senior Leaders Forum
11 Jun	Last Day of School
12 Jun	USAREUR Training Holiday
14 Jun	U.S. Army's 234 <sup>th</sup> Birthday
15 Jun	USAREUR Training Holiday

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## Mannheim Health Clinic



- ☐ **Suicide Stand Down Training – March 2009**
- ☐ **EFMP Screening – 44<sup>th</sup> Sig / 72<sup>d</sup> Sig**
- ☐ **18 March – STD Awareness Health Fair  
(Chlamydia and Gonorrhea urinalysis screening)**
- ☐ **Access to Care**
  - **Access Options**
  - **Appointment Hours: M-Th 0800-1630; Fr 0800-1130**
  - **After Hour Care**

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## Dental Clinic



- ☐ **Dental Readiness: 95.3%**
- ☐ **Patients treated: 929; 451 FM; 441 AD; 37 OTH**
- ☐ **9.59% failure rate for since 02 Feb to 25 Feb**
- ☐ **1 Dentist is departing in Mar and 3 Dentists with- in  
the next 2 - 4 months**
- ☐ **Access to care for FM may increase due to the shortage  
of providers – FM maybe referred to LN providers**
- ☐ **TRICARE has 8 preferred providers in area**
- ☐ **Additional Information: DSN 380-4545/CIV 0621-730-  
4545**

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## Mannheim Law Center



- ☐ **Claims Office – Taylor Barracks, Bldg. 332**
  - 70 days from delivery to submit claims for damage
  - Appointments only:
    - Monday, Tuesday: 0900–1130 and 1300–1600
    - Thursday: 1300–1600, Friday: 0900–1330
  - Walk-ins: Wednesday: 0900–1130 and 1300–1600
  - Phone: DSN 381-8191/ Civ 0621-730-8191
- ☐ **Legal Assistance Office Hours**
  - Mon – Wed, Fri: 0900–1600 hrs, Thurs: 1300–1600 hrs
  - Appointments required to see attorney
  - Walk-ins for notaries or powers of attorney
  - Legal advice is NOT given over telephone
  - Phone: DSN 381-7259 / Civ 0621-730-7259

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## Mannheim Law Center



- ☐ **Mannheim Tax Center now open until June 2009**
  - 0900-1600 hours daily
  - Walk-in for regular returns; Appointments for complicated returns
  - Phone: DSN 381-7978 / CIV 0621-730-7978
- ☐ **Other phone numbers for Mannheim Law Center**
  - Criminal Law: 381-8944
  - Administrative Law: 381-8957
  - Labor Law: 381-7231
- ☐ **Military Leaders Legal Orientation: 0800-1230 hours**
  - Next courses: Friday, 20 March; Thursday, 23 April.
  - One-day training for leaders at platoon level and higher
  - Strongly recommended for new leaders
  - Please RSVP (not required): [benjamin.owensfilice@eur.army.mil](mailto:benjamin.owensfilice@eur.army.mil)
- ☐ **Additional Information: DSN 381-7220 / CIV 0621-730-7220**

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## Garrison Chaplain



- ☐ Chaplain Connors cell (0162-297-1303)
- ☐ The Purpose Driven Life, author and pastor Rick Warren will be offered at BFV Chapel starting 18 Feb from 1830-1930. It will help you understand God's purpose and plan for your life, so that you can learn to live the life for which you were created.
- ☐ 17 March, 1900 at BFV Chapel, Author Mary Wertsch author of Military Brats": Her work remains the pre-eminent, authoritative work on the cultural identity shared by military brats.

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## Garrison Chaplain



- ☐ Laugh Your Way to a Better Marriage by Mark Gungor will be offered in April at BFV Chapel this will be a five part series over five months.
- ☐ FY 09 Strong Bonds Retreats
  - Single Parents: 11-13 April (25 slots)
  - Family: 17-19 April (40 slots)
  - Couples: 29-31 May (35 slots)
  - Singles: 30 June- 2 July (50 slots)
  - Location: Edelweiss Lodge and Resort
  - Contact BFV Chapel for Information: 380-9448

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## DPW 2009 Spring Cleanup



➤ **SPRING CLEANUP 6 APR – 8 MAY**

6 Apr – 10 Apr: Coleman Barracks  
13 Apr – 17 Apr: Friedrichsfeld  
20 Apr – 24 Apr: Taylor and Sullivan Barracks  
27 Apr – 1 May: Spinelli Barracks  
4 May – 8 May: Funari Barracks  
6 May: BFV Housing area & Barracks Living areas

➤ **Flower distribution coincides with above Spring Cleanup dates**

➤ **BFV FAMILY HOUSING**

All military personnel residing in government quarters / barracks will be excused from military duties on 6 May 09, 1200-1700 for the specific purpose of housing area and barracks area cleanup and beautification. Inclement weather **Make-up day 8 May 2009**.

➤ **All BFV residents are subject to unannounced quarters inspection.**

Additional Information: DSN 380-1560/CIV 0621-730-1560

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## DPW



➤ **EARTH AND ENERGY WEEK 2009:** 20-24 April 2009  
Theme: “**Sustaining the Environment for a Secure Future**”

➤ **ACTIVITIES:**

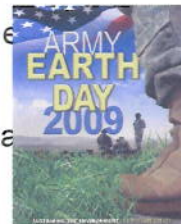
Field trips with local schools  
Poster/Essay contests with local schools – Garrison  
Commander judges entries



➤ **Presentations at schools about recycling and energy conservation**

➤ **ARMY EARTH DAY CELEBRATION:** 24 April 2009 at

display window at the PX



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## DPW Projects



**B-1857, SPINELLI**  
ESTIMATED COMP. MAR 09



**B-25 RENOVATE FITNESS  
CENTER, COLEMAN**  
ESTIMATED COMP. APR 09



**B-25 RENOVATE  
GYMNASIUM, COLEMAN**  
ESTIMATED COMP. APR 09



**REPAIR EXTERIOR, BFV**  
ESTIMATED COMP. APR 09



**REPAIR EXTERIOR, BFV**  
ESTIMATED COMP. APR 09



**B-735 REN. THEATER LOBBY, BFV**  
ESTIMATED COMP. JUL 09

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## DPW Projects



**B-737 ROOF REPAIR, BFV**  
ESTIMATED COMP. TBD



**B-237 RENOVATE BASEMENT  
AND VENTILATION SYSTEM,  
SULLIVAN**  
ESTIMATED COMP. JUN 09



**B-256 REPLACE MP DESK,  
SULLIVAN**  
ESTIMATED COMP. JUL 09



**B-49 REPAIR BUILDING,  
COLEMAN**  
ESTIMATED COMP. TBD



**B-1270 RENOVATE DINING  
FACILITY, COLEMAN**  
ESTIMATED COMP. TBD



**B-250 BFV BANK**  
ESTIMATED COMP. JUL 09

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## Directorate of Logistics



### ☐ Shuttle Bus Service:

- Shuttle schedule, dated June 2007, will remain in effect
- Shuttle bus reduced to shuttle van on weekends due to low ridership
- Shuttle bus stop relocated on Taylor Barracks due to feedback from Single Soldiers Town Hall Meeting

### ☐ Update DFAC Transition Plan:

- Memorandum of Agreement (MOA) and concept plan at Department of the Army (DA) pending decision

☐ **Additional Information:** Mr. Gregory Terry, DSN 385-1540/CIV 0621-730-1540

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## DES Updates



- ☐ Hand out with AAFES Fuel Card information
- ☐ Fuel Card is canceled on the last day of the vehicle's registration
- ☐ ID Card loss stats will be sent out at beginning of March
- ☐ Electronic distribution of MP reports is available to Commanders if they have encryption capability – please contact Police Admin to ensure they have correct contact information – 385-3200
- ☐ MP report processing has changed to allow for distribution of reports within as little as two weeks. If a report is needed earlier, please contact Police Admin directly and cases can be expedited if possible.

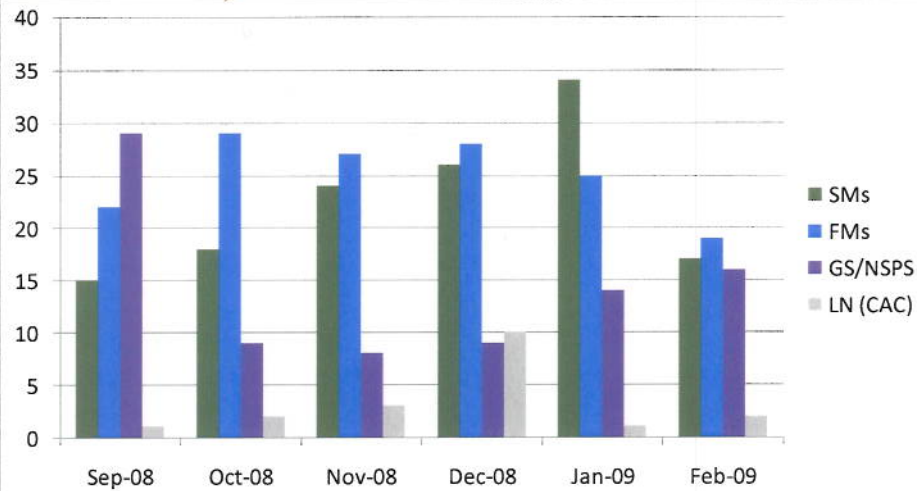
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As of 25 Feb 09



## Lost ID Cards



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## Lost ID Cards By Quarter/FY

	FY 06	FY 07	FY 08	FY 09
OCT - DEC	254	236	179	193
JAN - MAR	207	262	174	130
APR - JUN	230	287	190	
JUL - SEP	226	225	175	
TOTAL	917	1010	718	274

As of 25 Feb 09

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## ACAP



### **Mannheim ACAP Center Upcoming Events (by appointment)**

- Mar 17-19 Transition Assistance Program (TAP) Workshop -2.5 day
- Mar 20 VA/DTAP Benefits Briefings
- Mar 25 Advanced Resume Seminar
- Mar 31 Apply for Federal Job Seminar

### **Mandatory Pre-separation Counseling - by appointment**

- Monday, Wednesday and Friday mornings

Spouses are welcome to attend all ACAP activities

**ACAP Express:** Sign up online for ACAP activities @

<https://www.acapexpress.army.mil>

For additional information or appointments: Call ACAP office at DSN 385-2697 or CIV 0621-730-2697

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## Change in CMR Window Hours



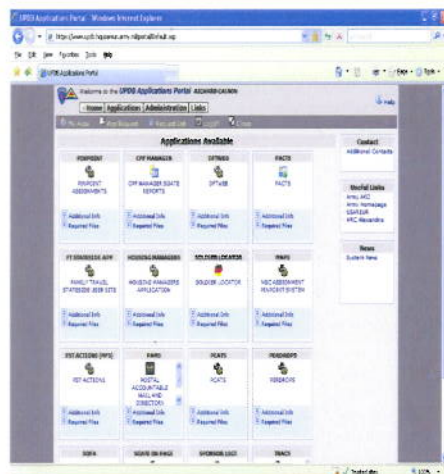
- ☐ All CMR's will change window hours 6 April 09
- ☐ Monday – Friday (1100 – 1700 hours)
- ☐ Service is being provided as required by Common Levels of Service (CLS) and resourcing requirements
- ☐ Benefit: Will provide 30 hours per week for customer package pickup
- ☐ Will bring service in line with APO and USAG BW operations
- ☐ **For questions, call Postmaster John Little DSN# 380-9529**

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## Transformation Preparedness



- ☐ USAREUR process for obtaining Assignment Instructions for Theater Moves (PERDROP)
- ☐ Unit must manage every assigned Soldier from Brigade/Battalion level
- ☐ <https://www.updb.hq.usareur.army.mil/portal/Default.asp>

POC: Ms. Marcia Sierra-Williams (USAG-MA Chief, MPD) DSN: 385-2774

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## Transformation Preparedness



### Exceptional Family Member Program (EFMP) Screening

- Required IF PCSing to OCONUS duty location (including COT, ITT, FSTE, Alaska and Hawaii)
- Family Member Screening NOT REQUIRED if soldier is PCSing to a stateside duty location
- Required for EVERY family member traveling to duty station; not only those identified as EFMs
- Medical appointment required – physician must review medical records and complete documentation for EACH family member
- Contact the Health Clinic for screening appointments
- START EARLY – screening process can take 45+ days
- Screening is valid for 12 months

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## USAG-Mannheim DHR POCs



<input type="checkbox"/> DHR	Mr. Ron Joseph	373-6058
<input type="checkbox"/> Workforce Dev	Mr. Mike Matuszak	385-3766
<input type="checkbox"/> Casualty	Mr. Gilbert Traore	385-3371
<input type="checkbox"/> Garrison S1	Ms. Lynn Franks	385-3241
<input type="checkbox"/> Chief, MPD	Ms. Marcia Sierra-Williams	385-2774
<input type="checkbox"/> In/Out Processing	Mr. Robert Green	385-2086

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## Equal Opportunity



### ☐ 2009 Women's History Month Event

- Sponsored by USAG Mannheim
- 17 March 2009 (Tuesday)
- 1300 – 1400 hours
- Top Hat Club on Sullivan Barracks
- Celebrating 30 years of Gender Integration in the Army

☐ **Guest Speaker:** COL Donna Kapinus, 5th Signal Command

☐ **Additional Information:** SFC Barthelme @ DSN 385-3055

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## Army Emergency Relief



### ☐ 2009 AER Contribution Campaign

- Campaign will run from March 1, 2009 until May 15, 2009
- Campaign goal is 100% contact
  - Soldiers
  - Retirees
  - Reserve component Soldiers on active duty

☐ **Additional Information:** SFC Barthelme @ DSN 385-3055 or Ms. Dana Booker @ 385-3101



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## Better Opportunities for Single Soldiers (BOSS)



- ☐ **BOSS President:** SPC Dariana Baric
- ☐ **BOSS Meetings:** 1<sup>st</sup> and 3<sup>rd</sup> Wednesday of every month at the Cove (basement) 1500-1700.
- ☐ **Upcoming Events:**
  - **Community Service**
    - Community Basketball Championships
      - » 12-15 March 2009
      - » 26-29 March 2009
      - » 3-5 April 2009
  - **Recreation and Leisure**
    - BOSS SKI Trip to Garmisch
      - Date: March 13<sup>th</sup> -16<sup>th</sup>
  - **Well Being**
    - Single Soldier Town Hall Meeting
      - Sullivan - 1600, April 27 at the Top Hat
      - Coleman- 1600, April 28 at the Coleman Club
- **Additional Information:** DSN 385-2561; CIV 0621-730-2561



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## Mannheim Elementary School



**MES Office Hours: 0730 – 1630**

**Wanted: Substitutes, Teacher Aides, & Lunch Monitors**

- 2 March: **"Read Across America" / D.A.R.E. Classes Begin**
- 5 March: **4<sup>th</sup> / 5<sup>th</sup> Grade Chorus Performance** (6:30pm, MES MPR)
- 8 March: **"Tell Me A Story" Presentation** (3pm, MES MPR)
- 9-13 March: **TerraNova Testing** (3<sup>rd</sup> – 5<sup>th</sup> graders only)
- 12 March: **Child Find Screenings** (9-11:30am, K-5)
- 16-20 March: **TerraNova Make-Up Testing**
- 18 March: **School Advisory Council (SAC) Mtg** (3-4pm, Library)
- 23-26 March: **Spring Photos**



**Additional Information:**

Sharon Overstreet, Principal DSN: 380-4705 / CIV: 0621-730-4705

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## Mannheim Middle School



☐ **Upcoming Events**

- 11 March, SAC 3:15 Conference room
- 10 -13 March, Terra Nova Testing
- 16 -18 March, Terra Nova Make-up
- 25 March, SILT Team meeting 3:05
- 27 March, Alpha Literacy Competition

- ☐ **Additional Information: Shelia Smith, Principal, DSN 380-9181 or Civilian 0621-730-9181**

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## Mannheim High School



### ☐ Upcoming Events

- March 2 First Day of Spring Sports
- March 5 Winter Sport Banquet @ 5pm
- March 10-17 Terra Nova Testing
- March 16 Make up test / Terra Nova
- March 31 Future 9<sup>th</sup> graders attend high school for schedule and school orientation.
- April 2 Parents are requested to attend orientation at 5:30pm.
- Still in need for Substitutes and Special Education Aides.

☐ POC: Sharon O'Donnell Information: DSN 380-4092/0621730-4092



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## Suicide Prevention



### ☐ ALARACT 031/2009 HQDA EXORD 103-09 ISO ARMY SUICIDE PREVENTION

- The intent of the Stand Down initiative is promote awareness of the Army Suicide Prevention Program to include providing training that extends from the most senior leadership down to the Soldier.

#### ☐ Phase I: 15 February, 2009 – 15 March, 2009

- This phase will focus on promoting resources that will enhance resiliency and positively impact readiness.
- This phase requires subject matter experts to be available on-site for the showing of the "Beyond the Front" video, and the first line of support/SME will be the Chaplain, with the SPTF members to assist as needed.

#### ☐ Phase II: 15 March, 2009 – 15 June, 2009

- This phase will focus on training through a chain-teach approach from leadership

#### ☐ Phase III: 15 February – ON...

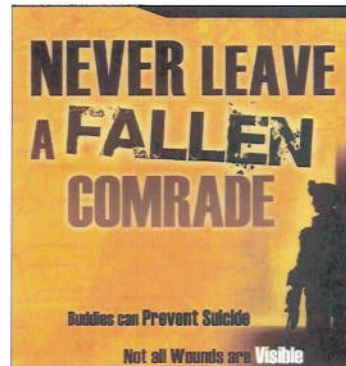
- The focus of this phase is sustainment.

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## Suicide Prevention Stand Down Training Dates


Date	Time	Location
2-Mar-09	1300-1700	SCHUH THEATER
4-Mar-09	0800-1200 1300-1700	SCHUH THEATER
9-Mar-09	0800-1200 1300-1700	SCHUH THEATER
10-Mar-09	1300-1700	SCHUH THEATER
13-Mar-09	0800-1200 1300-1700	SCHUH THEATER
5-Mar-09 Tentative	0800-1200 1300-1700	COLEMAN CLUB
10-Mar-09	0800-1200 1300-1700	COLEMAN CLUB
12-Mar-09	0800-1200 1300-1700	COLEMAN CLUB







**GET Fit  
with  
CIVILIAN FITNESS**



## CIVILIAN FITNESS PROGRAM

AR 600-63, Army Health Promotion

DA Civilians and Local National Employees may be authorized up to  
**3 hours work time per week for 6 months**  
*(Supervisory approval required)*

**Enrollments & Fitness Assessments**  
 will be held at the  
**Sullivan Fitness Center, 25 March, 1100 - 1300**

For the Enrollment Packet and Additional Information, go on line to  
<http://www.chppmeur.healthcare.hqsareur.army.mil/sites/dhpw/civfit.aspx>  
 Or Contact Your Health Promotion Coordinator with any questions at:  
[lureo.mullins@us.army.mil](mailto:lureo.mullins@us.army.mil) DSN 385.2923 / 493-4359



YOUR

COMMISSARY  
BENEFIT



SHOP AT YOUR MANNHEIM COMMISSARY  
AND  
BRING HOME YOUR SAVINGS  
*"It's Worth The Trip"*

*everyday is Mom's Day at your commissary*

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## WHAT'S HAPPENING AT YOUR MANNHEIM COMMISSARY?

- Six easy ways to stretch your food budget:
  1. Shop the commissary
  2. Plan ahead
  3. Make a list
  4. Read labels and compare prices
  5. Do it yourself
  6. Redeem coupons
- Commissaries partner with DoD to help promote financial fitness through Military Saves.

"Extending the paychecks of military members with savings of 30 percent or more is the reason the commissary benefit exists...so it was a perfect fit for the Defense Commissary Agency to partner with DoD to help military members and their families focus on their financial well-being by joining the Military Saves campaign." For more info: <http://www.MilitarySaves.org>
- Additional Information: Mr. Lim @ Civ: 0621-728-3611

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## Commissary Beef & Pork items:



### *Ramstein Central Meat Processing Plant (CMPP)*

*For your information: When opening vacuum-packed meat, the smell that is normal. Its intensified at a higher rate, thus giving a stronger odor. Lactic acid is a natural bacterium that breaks down the meat while in a dormant state.*

*It's recommended to rinse and dry with paper towel prior seasoning / cooking.*

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### **Produce:**

We have received several comments from customers on bananas – either being dark or gray-colored on store displays, or turning dark very quickly after getting them home.

Bottom line: Bananas are tropical fruit and do not tolerate cold temperatures. During these winter months, bananas should be place in an ambient temperature.

### **In store music:**

Several "ICE" DISSATISFIED Customer Comments has been received.

Store music system is tune in to AFN Radio, 107.3 FM during store operational hours.

- Customer demand - Organic produce – Wasgau company will provided the 16 most popular items. In store demos and English language POS will be available.

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## YOUR COMMISSARY in ACTION



### • More peanut butter products voluntarily recalled

The Peanut Corporation of America has expanded its earlier recall to include peanut paste and peanut butter, prompting several manufacturers to announce voluntary recalls of products that have the potential to be contaminated with Salmonella.

The FDA and other regulatory agencies have indicated that PCA is the focus of their investigation concerning a recent Salmonella outbreak thought to be caused by tainted peanut butter. Consumers are asked not to eat the affected products.

As a result the Defense Commissary Agency has removed all listed products from the store shelves and placed on "medical hold" pending final disposition.

Commissary customers can return any of the products mentioned on the peanut butter recall for a full refund.

For more information about food safety alerts and product recalls affecting military commissaries, go to

<http://www.commissaries.com>.



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## YOUR OPINION MATTERS



- Talk to Us -- We're here to help you
- We Have Customer Comment Cards/Your Action Line Cards in Stores
- Active Customer Comment Site at [www.commissaries.com](http://www.commissaries.com)

**YOU CAN MAKE A DIFFERENCE!!!!!!!**

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**FINAL THOUGHT:**  
**BY SHOPPING AT YOUR COMMISSARY**  
**YOU**  
**BRING HOME THE SAVINGS!!!!**



**YOU CAN SAVE AN  
AVERAGE OF  
30.4% ON YOUR  
FOOD BILL!!!!**

*everyday is Mom's Day at your commissary*

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**Thank you for your  
time and interest!**

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## AAFES MANNHEIM



### ☐ MARCH 2009

- St. Patrick's Day – March 17<sup>th</sup> – Customers dressed for St. Patrick's Day (wearing green) will receive a free gift between the hours of 19:00-21:00. Mystery Item value \$1.00-\$50.00!!!!
- Shuttle Service – We'll get it from another PX!!! Serving Stuttgart-Heidelberg-Mannheim
- Tires Promotion - 6 Months / no down payment, no payments and no interest until October 2009. Offer applies to any tires purchase of \$299 or more made on your Military StarSM account between 27 February and 12 March 2009 at your AAFES BX/PX only (excludes Exchange Catalog, Online Store and Online Mall purchases).
- Spring Fever Outdoor Living Promotion – 13-19 March, \$299 minimum purchase, 6 months, no interest, no monthly payments and no down payment/until October 2009 (Sales will be in-store and online)
- Buddy List – AAFES Mannheim weekly newsletter. Sign up: [elsongpa@aafes.com](mailto:elsongpa@aafes.com)  
Be up to date on all the latest sales and savings!!! Receive the movie theater schedule, food coupons and much, much more!!!

- ☐ Additional Information: DSN 380-9540  
CIV 0621-718-4810 Mannheim Main Exchange



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## American Red Cross



### ☐ Volunteer Programs:

We are a volunteer driven organization with a proud history of service. We are constantly looking for new volunteers to help support the community.

- Thrift Store
- Health Center
- Red Cross Office
- Health & Safety Instructors
- Special Projects
- Bake Sale Bakers

### ☐ Mannheim Health & Safety Course Schedule:

- 14 March: Adult, Child, Infant CPR/ FA

### ☐ Heidelberg Course Schedule:

- 07 March: Babysitter's Course
- 09 March: Pet First Aid
- 28 March: CPR for the Professional

- ☐ Additional Information: DSN 385-1760/CIV 0621-730-1760

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## USO Rhein - Neckar



### ☐ Upcoming Special Events

➤ Jason Mraz	13. Mar	€ 33
➤ Rocky Horror Show	8-19. Apr	€ 18- € 55
➤ Lionel Richie	16. Apr	€ 50- €75
➤ Simply Red	07. May	€ 45- €56
➤ Night of the Jumps	09. May	€ 30- €42
➤ Rock am Ring	05. Jun	€ 137



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## USO Rhein - Neckar



➤ Mar. 7, Mettlach	Adults \$ 40
➤ Mar. 7, Paris Express	Adults \$ 105, Child \$60
➤ Mar. 13, Evelin's Wellness	Adults \$ 40
➤ Mar. 13, Tropical Island	Adults \$ 129, Child \$75-\$109
➤ Mar. 20, Shopping in France	Adults \$ 40
➤ Mar. 21, Michelstadt Easter Egg Exhibit	Adults \$ 40
➤ Mar. 28, Prague	Adults \$ 105, Child \$60

### March Orientations:

- Ladenburg, Worms, Speyer, Mannheim, Karlsruhe, Weinheim, & Heidelberg Castle
- **NEW PICK UP POINT IN HEIDELBERG \* PARK & RIDE\***

Additional Information DSN 385-3668/Civ 0621-730-3668



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## USO Rhein - Neckar



### ☐ **Don't miss out on our Classes!**

- Dance Classes for 3-6yrs old every Wed. and Thu.
- German Classes every Thu.

### ☐ **Water Park Tickets at Discount Prices**

\*\* Miramar    €16 (w/Sauna)    €13 (w/o Sauna)

### ☐ **e-mail ([jeterf@t-online.de](mailto:jeterf@t-online.de) or [shertenberger@uso.org](mailto:shertenberger@uso.org))**

### ☐ **Additional Info DSN 385-3668/Civ 0621-730-3668**



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## DFMWR



### **Upcoming Community Activities**

#### ☐ **Annual Community Easter Egg Hunt**

- 11 Apr, 0930 at Sullivan Gym Field
- Free event for kids ages 0-12
- Please ensure you are on time; late arrivals will miss out on hunting for eggs
- Co-sponsored with BFV Chapel

#### ☐ **Annual Kinderfest**

- 11 Apr, 1000-1400 at Sullivan Gym Field
- Various fun children activities, demonstrations, Operation Missing You, free food & beverages, & more

#### ☐ **Additional Information: DSN 385-2048 /CIV 0621-730-2048**



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## DFMWR



### Army Community Service

- ☐ **Army Emergency Relief Annual Campaign**
  - 3 Mar- 15 May
  - This year's theme "Adding Strength to ARMY STRONG"
  - Please support AER with a contribution & encourage others to contribute
  - For more information or to donate to AER, call DSN 385-3101/CIV 0621-730-3101 or go to [www.aerhq.org](http://www.aerhq.org)
- ☐ **Mannheim Community Volunteer Ceremony**
  - Recognition for registered volunteers
  - Thurs., 23 April, 1800-2000
  - BFV, Bldg. 725 (behind the bowling center)
  - Dinner follows immediately after ceremony
- ☐ **Additional Information:** DSN 385-2759 / CIV 0621-730-2759



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## DFMWR



### Child Development Center

- ☐ **Hourly Care**
  - Slots may be booked 14 days in advance from 0800-1600
  - Children must be registered through Central Enrollment & Registration Office
- ☐ **Additional Information:** DSN 380-4850/51 or CIV 0621-730-4850/51
- School-Age Services**
- ☐ **Temporary Location**
  - Before School Program- BFV, Bldg 696
  - After School Program- BFV, Bldg 696 & 742
  - SAS Office- BFV, Bldg 696
- ☐ **Parent Advisory Council (PAC) Meeting**
  - 19 Mar, 1130-1230 BFV, Bldg 696 (Youth Program)
  - Open to all SAS patrons
- ☐ **Additional Information:** DSN 380-4886 / CIV 0621-730-4886/ -Cell: 0171-764-1665



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## DFMWR



### School Liaison Transition Services (SLTS/SLO)

- ☐ Positive Change of School (PCS) transition workshops available upon request
  - Find out how to make a smooth school transition
  - Learn about the schools at your new duty location
  - Get a student and/or parent sponsor
- ☐ **Additional Information:** DSN 380-4212 / CIV 0621-730-4212

### Youth Sports and Fitness

- ☐ **Spring Sports Registration**
  - 9 Feb-13 Mar
  - Soccer, Girls Softball & Baseball (ages 3-18 yrs)
  - Register at Central Enrollment Office, BFV, Bldg. 255, room 106
  - Seeking volunteers (18 years & older to coach or assist in basketball, cheerleading, baseball, softball, t-ball, soccer, flag football & tackle football)
- ☐ **Additional Information:** DSN 389208/9209 / CIV 0621-730-9208/9209



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## DFMWR



### Upcoming Sports & Fitness Activities

- **Civilian Fitness Enrollment Program**
  - 4 Mar, 1000-1200 at Sullivan Gym
  - Civilians can get paid to get fit by having their supervisors to authorize 3 hours of excused absence per week for 6 months
- **5K Family Fun Walk**
  - 28 Mar, 1000-1300 at Sullivan Gym
  - Including a BBQ & raffle (strollers & pets welcomed)
- **Beginning & Intermediate Yoga Classes**
  - Tuesdays (1145-1300 & 1630-1745)
  - Wednesdays (0900-1015)
  - Thursdays (0630-0730 & 1630-1745)
  - Location: Sullivan Gym (Fitness Center)
- **Final Four Army/Air Force Basketball Championship**
  - 3-5 Apr at BFV Sports Arena (Call for game times)
- **Additional Information:** DSN 385-3164 /CIV 0621-730-/3164



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## DFMWR



### Upcoming Outdoor Recreation Activities

- **Ski/snowboarding**
  - 1 day ski/snowboard trip to Engelberg, Switzerland on 7 & 21 Mar
  - 1 day ski/snowboard trip to Feldberg, Germany on 14 & 28
  - Seniors Trip (discount price) on 14 Mar
  - Ski or snowboard lessons available on all Feldberg trips
  - Participate in 3 ODR's ski trip & the 4<sup>th</sup> trip is free
  - Come buy & sell used ski & winter sports equipment now until 1 Apr
- **Paintball**
  - Play day for units or individuals on 14 & 21 Mar
- **Additional Information:** DSN 381-7215 / CIV 0621-739-251



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## DFMWR



### BFV Bowling Center

- **Bowlopolis**
  - A promotion involving children ages 4-12 in a variety of activities starts in March
  - Book a birthday party and the birthday boy or girl receives a free 3-D animated DVD that captures the imagination
  - Call for more details
- **Lunch & Bowl**
  - Wednesdays, 1100-1300
  - All active-duty Soldiers in uniform who order a combo meal receive a free bowling coupon
- **Additional Information:** DSN 380-9528 / CIV 0621-730-9528



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## DFMWR



### Top Hat Club Upcoming Special Events

- **Comedy After Dark & After Party**
  - 13 Mar & 13 Apr at 2100
  - Stateside professional comedian & band
  - Patrons must be 18 & older
  - \$15 in adv & \$18 at the door
- **Salsa Party**
  - 3 Apr, 2100-0400 (Dance lessons from 2100-2200)
  - \$5 entry fee
- **Additional Information:** DSN 380-9370 / CIV 0621-730-9370

### The Cove Upcoming Special Events

- **Live Rock Music**
  - 6 Mar & 2 Apr, 2200
  - \$5 entry in Mar & \$3 entry in Apr
- **Additional Information:** DSN 385-2884 / CIV 0621-730-2884



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## DFMWR



### Army Community Service

- 4 Mar, Sponsorship Training for Soldiers, 1500-1600
  - 9-11 Mar, Mannheim Orientation Spouse Tour, 0900-1400
  - 10 Mar, Family Readiness Group (FRG) Leader 101, 0900-1200 & 1730-2030
  - 11 & 18 Mar, Resume Writing, 1000-1100
  - 11 Mar, Willkommen Teens, 1530-1630
  - 13 & 20 Mar, Interview Skills, 1000-1100
  - 17 Mar, Family Readiness Group (FRG) Key Caller & POC Training, 0930-1130 & 1730-1930
  - 18 Mar, Sponsorship Training for Leaders, 1500-1600
  - 19 Mar, Daddy & Mommy Basic Training, 1730-2000
  - 23 Mar, Multicultural Club, 1100-1300
  - 25 Mar, Tschuess Teens, 1530-1630
- **Additional Information:** DSN 385-3101 / CIV 0621-730-3101



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## DFMWR



### Army Community Service

- 25 Mar, Post Battlemind Training for Spouses, 0900-1200 & 1730-2030
  - 31 Mar, Quarterly Family Readiness Group & Training Forum, 1800-2000
  - Every Mon. & Wed, Installation Volunteer Orientation/Training, 1300-1400 & 1500-1600 (Also 1<sup>st</sup> Wed, 1700-1800)
  - Mon., Wed. & Fri (0900-1100) & Tues. & Thurs (1800-1930), English as a Second Language
  - Every Tues., Levy & Out-processing Briefing, 1300-1445
  - Every Wed., Mom and Me Play Group, 1000-1200
  - 3<sup>rd</sup> Wed. of each month, Hearts Apart Support Group Brownbag Workshop, 1130-1300
  - 3<sup>rd</sup> Thurs. of each month, Healthy Relationships, 1400-1600
- **Additional Information:** DSN 385-3101 / CIV 0621-730-3101



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## DFMWR



### SKIES Unlimited

#### Available Classes:

- **Piano Lessons Group & Individual**
  - Ages 3-18
  - Individual \$100 per month & Group \$75 per month
- **Tae-Bo**
  - Ages 4-18, \$35 per month
- **Youth Technology**
  - Ages 4-18, \$48 per month
- **Music for Beginners (Kindermusic)**
  - Ages 2-8, \$40 per month
- **Ballschule – Basic Sports**
  - Ages 3-8, \$30 per month
- **Cooking & Baking**
  - Parent & Me ages 3-9 / youth only ages 10-18
  - \$85 per month



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## DFMWR



### SKIES UNLIMITED Contd..

- **Arts & Crafts**
  - Parent & Me ages 3-9 / youth only ages 10-18
  - \$50 per month for parent & me / \$80 per month for youth
- **Voice Lessons Group & Individual**
  - Ages 4-18
  - Individual lessons \$40/month Group \$30/month
- **Upcoming Classes Spring 2009**
  - Gymnastics, Jazz Dance, Tap Dance, Ballet & Tae-Kwan-Do
- **SKIES Instructors Needed!**
  - Paid contractor positions
  - Recruiting ACT/SAT Prep, foreign language, drawing, & many more instructors!
- **Additional Information:** [darren.brown3@eur.army.mil](mailto:darren.brown3@eur.army.mil) or 380-9290/CIV 0621-730-9290



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## DFMWR



### Outreach Services

- **Super Saturday**
    - 14 Mar, 1000-1600 at the Child Development Center (CDC)
    - Reservations accepted at the CDC up to a month in advance
  - **FRG/ Unit Night**
    - Thurs., 19 Mar, 1730-2030 at the CDC
    - Child care available ONLY to those families who will be attending FRG or Deployment related meetings
    - Reservations accepted at Central Registration up to a month in advance
  - **Fitness Care for spouses of deployed soldiers**
    - Available Monday thru Friday from 0800-1000 at the CDC
    - Fitness Care is an 8 week pilot program
    - Reservations accepted at the CDC up to a month in advance
- Additional Information:** [darren.brown3@eur.army.mil](mailto:darren.brown3@eur.army.mil) or 380-9290/CIV 0621-730-9290



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## DFMWR



### Outreach Services Continued

- **Parents' Night Out ( Replaces Spouses' Night Out)**
  - Fri., 27 Mar from 1800-2200 at the Child Development Center (CDC)
  - Reservations accepted at CDC up to a month in advance
- **Please note that children must be currently registered with CYS Services in order to utilize these programs.**
- **CYS Services Closed Fri., 13 Mar**
  - All CYS Services facilities & programs closed due to mandatory training
- **Additional Information:** DSN 385-2750/2353 / CIV 0621-730-2750/2353



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## CLOSING REMARKS QUESTIONS/COMMENTS

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DEPARTMENT OF THE ARMY  
UNITED STATES ARMY GARRISON MANNHEIM  
UNIT 29901  
APO AE 09086-9901

IMEU-MAN-LG

FEB 26 2009

MEMORANDUM FOR SEE DISTRIBUTION

SUBJECT: Minutes of the Mannheim AAFES/Commissary Council Meeting, 11 February 2009

1. The Mannheim AAFES/Commissary Council met on 11 February 2009, Bldg. 725, Sullivan Barracks, in conjunction with the quarterly Community Town Hall meeting. Mr. Gregory Terry called the meeting to order at 1805.

2. Old Business: Shopping carts are still an issue.

3. New Business:

a. AAFES Update:

(a) Can it be made public that the AAFES funds are being put back into Mannheim MWR? How are they supporting us? How are they supporting Coleman Barracks?

AAFES MANAGER'S RESPONSE: Fact sheet is attached. Breakup of the funds is decided by the Department of the Army.

(b) Attendee submitted an ICE comment/question regarding the premium versus regular unleaded fuel issue and received a call back within one hour. Thank you!

AAFES MANAGER'S RESPONSE: Thanks for the positive feedback!

(c) Community member turned in a vehicle to the Car Care Center for repair and was told that the car will be ready in two weeks, but it took a month. Is there a lack of communication?

AAFES MANAGER'S RESPONSE: This seems to be an isolated problem. We had a customer's car in and we ordered parts for the problem, but the wrong parts were sent. This was the hold up as the new parts had to be ordered again.

(d) Attendee suggested handling the shopping cart situation like the Germans and using the coin system.

AAFES MANAGER'S RESPONSE: AAFES tried to go to the coin operated system a few years ago in another garrison. It is not something that is commonplace for our customers in CONUS and was not accepted here in O'CONUS. Signs are posted at shopping locations informing customers not to remove shopping carts from the facility. We will continue to police the housing areas.

IMEU-MAN-LG

SUBJECT: Minutes of the Mannheim AAFES/Commissary Council Meeting, 11 February 2009

b. COMMISSARY Update:

(a) Shopping carts are still left all over the housing area. Attendee suggested handling the situation like the Germans and using the coin system.

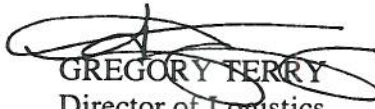
COMMISSARY MANAGER'S RESPONSE: Shopping carts is an ongoing issue not only at USAG Mannheim, but across the commissaries world-wide. This is a command issue that needs to be addressed to all parties and especially family members and single Soldiers. The commissary makes several rounds on weekly bases to pick up shopping carts left by patrons. Patrons, if you see any commissary shopping carts, please give the commissary a call at DSN 385-3940 or civilian 0621-728-3611.

(b) Is it possible to stock more "Whole Wheat Heat & Eat" type items at the commissary?

COMMISSARY MANAGER'S RESPONSE: "Whole Wheat Heat & Eat" items are being researched by commissary buyers at Fort Lee, VA. If the product is available thru the commissary master file, then it will be ordered accordingly.

4. At 1825, Mr. Terry called the AAFES/Commissary Council meeting to an end. The next AAFES/Commissary Council Meeting will be at 1800 on 13 May 2009.

Encl

  
GREGORY TERRY  
Director of Logistics

APPROVED BY:

RECORDER  
Amanda Jones

  
JEFFREY FLETCHER  
LTC AG  
Commanding

DISTRIBUTION:

CDR, USAG Baden-Wuerttemberg, Unit 29237, APO AE 09102  
STC, 5<sup>th</sup> Signal Command, CMR 421, APO AE 09056  
AAFES Heidelberg, Unit 29235, APO AE 09094  
DECA European Region, Unit 3060, APO AE 09094  
ACS, USAG Mannheim





Army & Air Force Exchange Service

The Army and Air Force Exchange Service (AAFES) — now in its second century of service — remains committed to its dual mission of providing products and services to military families worldwide and generating earnings to supplement military morale, welfare and recreation (MWR) programs. While most of AAFES' earnings go to MWR programs — \$272.7 million in 2007 — the remainder funds new and improved exchange stores. In addition to strengthening troops' quality of life, AAFES saves authorized shoppers money with an average overall savings of 20 percent compared to the competition. Customers can enjoy exchange benefits in many ways, with the greatest value being AAFES' pledge "We Go Where You Go."

## Organization

AAFES is a joint military activity providing quality merchandise and services to active duty, guard and reserve members, military retirees and their Families at competitively low prices. AAFES returns earnings to the Army and Air Force to improve troops' quality of life and to provide a dividend to support MWR programs.

## Our Vision

To be our customers' first choice.

## Military support

When military members deploy to remote locations around the world, AAFES is right there with them, offering products and services to bring Soldiers and Airmen a taste of home. AAFES also supports deployed troops with programs such as "Gifts from the Homefront" and "Help Our Troops Call Home." These programs allow any American to show support for those fighting for freedom by sending gift certificates or pre-paid phone cards to deployed troops.

## eCommerce and catalog

AAFES is a multi-channel retailer, offering products to authorized customers via retail stores, catalog and online. In 2007, the Exchange Catalog and Exchange Online store offered customers more than 30,200 items via the online site, thousands of items from vendor partners and hundreds of thousands of items from ExchangeOnlineMall.com partners. AAFES supports an extremely mobile customer base. The internet provides the ability to extend the exchange benefit to customers worldwide, regardless of where they are located.

## Source of employment

AAFES is a major source of employment for members of the Army and Air Force Family. Approximately 25 percent of the more than 43,000 AAFES associates are military Fam-

ily members. Another 1.1 percent of associates are military members who work part time in exchanges during their off duty hours.

## Revenues and dividends

Roughly two-thirds of AAFES' earnings are paid to MWR programs. In the past 10 years, \$2.4 billion has been contributed by AAFES to military MWR programs to spend on quality of life improvements, including youth services, Armed Forces Recreation Centers, arts and crafts, aquatic centers, post functions and golf courses.

Revenues in FY 07 totaled \$9.7 billion and earnings totaled \$441.7 million.

Dividends to MWR were \$272.7 million:

- \$ 164.9M to the Army
- \$ 91.4M to the Air Force
- \$ 15.8M to the Marine Corps
- \$ 0.6M to the Navy

For 2007, AAFES paid a per capita dividend of \$276.2 for every Soldier and Airman.

In addition to funding MWR programs, AAFES earnings are used to build new stores or renovate existing facilities. Funds to build these new or replacement facilities come entirely from the sale of merchandise and services.

## Facilities worldwide

AAFES operates more than 3,000 facilities worldwide, in more than 30 countries, five U.S. territories and 49 states. AAFES operates some 143 retail stores and more than 2,200 fast food restaurants, such as Taco Bell, Burger King, Popeyes and Cinnabon. AAFES also provides military communities with convenience, specialty stores and movie theaters on installations worldwide, including locations in Operations Enduring and Iraqi Freedom.

Check out the values on [aafes.com](http://aafes.com)

AAFES **BX/PX** *We go where you go!*